

Guarantee Certificate

1. GENERAL TERMS

- 1.1. In accordance with these provisions, the seller guarantees that the product corresponding to this guarantee is in perfect condition at the time of delivery.
- 1.2. The Guarantee Term for the Product is two (2) years from the time it is delivered to the purchaser.
- 1.3. In the event of any defect in the Product that is notified by the purchaser to the seller during the Guarantee Term, the seller will be obliged to repair or replace the Product, at his own cost and wherever he deems suitable, unless this is impossible or unreasonable.
- 1.4. If it is not possible to repair or replace the Product, the purchaser may ask for a proportional reduction in the price or, if the defect is sufficiently significant, the terminations of the sales contract.
- 1.5. The replaced or repaired parts under this guarantee, will not extend the guarantee period of the original Product, but will have a separate guarantee.
- 1.6. In order for this guarantee to come into effect, the purchaser must provide proof of the date of purchase and delivery of the Product.
- 1.7. If, after six months from the delivery of the Product to the purchaser, he notifies a defect in the Product, the purchaser must provide proof of the origin and existence of the alleged defect.
- 1.8. This Guarantee Certificate is issued without prejudice to the rights corresponding to consumers under national regulations.

2. INDIVIDUAL TERMS

- 2.1. This Guarantee Certificate will only be applicable in European Union countries.
- 2.2. For this guarantee to be effective, the purchaser must strictly follow the Manufacturer's instructions included in the documentation provided with the Product, in cases where it is applicable according to the range and model of the Product.
- 2.3. When a time schedule is specified for the replacement, maintenance or cleaning of certain parts or components of the Product, the guarantee will only be valid if this time schedule has been followed.
- 2.4. The manufacturer of the product offers the possibility of extending the guarantee of sprayed and bobbin wound industrial filters from Ø1,05m to Ø2m from the third year up to tenth year as indicated below. This Guarantee Extension is governed by the following terms:
 - 2.4.1. Coverage of the Guarantee Extension by the Manufacturer: In the event of any defect or non-conformity in the container of the filter, the manufacturer will repair or replace the filter as he sees fit.
 - 2.4.2. Replacement will construe that the purchaser accepts the payment of a variable charge depending on the age of the product, as indicated in the following tables:

Time from the date of acquisition of sprayed and bobbin wound industrial filters (from Ø1,05m to Ø2m).	Payable percentage of the price at the time of the claim.
from 3 to 4 years	30%
from 4 to 5 years	40%
from 5 to 6 years	50%
from 6 to 7 years	60%
from 7 to 8 years	70%
from 8 to 9 years	80%
from 9 to 10 years	90%

- 2.4.3. The manufacturer of the filter also offers the possibility of extending an additional guarantee during the third year for internal and external components of the filter.
- 2.4.4. The filter media is excluded from any guarantee extension.
- 2.4.5. Other terms during the guarantee extension from the third year are:
 - In the event of replacement, all transport charges or expenses to or from the factory, for moving or reinstalling the product or installing a spare part, will be covered by the purchaser.
 - In the event of repair, expenses incurred by labour and transport will be covered by the purchaser.
 - The manufacturer is not held responsible for damages and expenses caused by downtime, nor the time and material incurred by the replacement of products.
 - The manufacturer does not authorise third parties to extend any guarantee regarding its articles, nor is it assumed that it is subject to any non-authorised guarantee made in connection with the seller of its products.
- 2.4.6. The request for the manufacturer's services during the guarantee extension period should be made through the seller or fitter that supplied the product to the purchaser.
- 2.4.7. In order for the guarantee extension period to be valid, the purchaser must provide proof of the date of acquisition and delivery of the product.
- 2.4.8. The guarantee extension will not be valid if the product has been inspected or repaired by persons not authorised by the manufacturer.
- 2.4.9. The guarantee extension from the third year does not imply nor assume an additional guarantee by the manufacturer to the seller's guarantee during the first two years.
- 2.4.10. Rest of products are excluded of this Guarantee Extension and they are covered by the two (2) years guarantee according with general terms above mentioned.

3. LIMITATIONS

- 3.1. This guarantee will only be applicable to sales made to consumers, understanding by "consumer", a person who purchases the Product for purposes not related to his professional activities.
- 3.2. The normal wear resulting from using the product is not guaranteed. With respect to expendable or consumable parts, components and/or materials, such as batteries, light bulbs, etc. the stipulations in the documentation provided with the Product, will apply.
- 3.3. The guarantee does not cover those cases when the Product; (I) has been handled incorrectly; (II) has been repaired, serviced or handled by non-authorised people or (III) has been repaired or serviced not using original parts or (IV) has been installed or started-up in a wrong way.
- 3.4. In cases where the defect of the Product is a result of incorrect installation or start-up, this guarantee will only apply when said installation or start-up is included in the sales contract of the Product and has been conducted by the seller or under his responsibility.
- 3.5. Damage or faults of the filter owing to exposure to temperatures below than 0°C (32°F) or above 50°C (125°F).
- 3.6. Damage or faults of the filter caused by knocks or as a result of over sizing of the filtering system pumps.