# **0**<sub>2</sub> **GENTLE USER GUIDE**

#### AquaSPArkle 0<sub>2</sub> Gentle – A complete water treatment system to keep your water in top condition.

This gentle and soft active oxygen treatment offers you a chlorine and bromine free alternative for effective sanitisation of your hot tub water. AquaSPArkle 0<sub>2</sub> Gentle treated spas provide pure, gentle and safe water with low odour levels compared with other sanitisers.

Commissioning a brand new hot tub, or one that has been left drained for a period of time.

Refer to your spa supplier for further commissioning guidance.

#### Converting an existing hot tub to AquaSPArkle 02 Gentle

Before converting your hot tub to 0<sub>7</sub> Gentle, it is recommended that you drain and re-fill with fresh water. Follow this with a chlorine shock dose.



# STEP 1 - INITIAL DOSE

#### AquaSPArkle 02 Gentle Initial Dose:

Once you have commissioned your hot tub (see above), apply an initial dose of O<sub>2</sub> Gentle Liquid and Granules to your hot tub. Allow 5 minutes for the O<sub>2</sub> Gentle products to circulate before using your spa.

| Spa Volume | 0 <sub>2</sub> Gentle Liquid | 0 <sub>2</sub> Gentle Granules |
|------------|------------------------------|--------------------------------|
| 1000ltrs   | 40ml                         | 25g (1.5 x )                   |
| 1500ltrs   | 60ml                         | 40g (2.5 x 🕥)                  |

Note: 1 x = approx. 15g of O<sub>2</sub> Gentle Granules

# 2

# STEP 2 - ONGOING

#### Prior to spa use

Prior to using your spa, add 15g (approx. 1 blue scoop) of  $O_2$  Gentle Granules per 1,000 litres of spa water directly into the spa with the pump(s) running. Allow 5 minutes for the granules to dissolve before using your spa.

| Spa Volume | 0 <sub>2</sub> Gentle Granules |
|------------|--------------------------------|
| 1000ltrs   | 15g (1 x 🕥)                    |
| 1500ltrs   | 20g (1.3 x )                   |

**Note:** 1 x = approx. 15g of O<sub>2</sub> Gentle Granules



# STEP 3 - WEEKLY

AquaSPArkle O<sub>2</sub> Gentle is a dual-action system requiring a weekly top-up dose of AquaSPArkle O<sub>2</sub> Gentle Liquid. Add the required amount of O<sub>2</sub> Gentle Liquid directly into the spa with the pump(s) running.

Allow 5 minutes for the liquid to circulate before using your spa.

| Spa Volume | 0 <sub>2</sub> Gentle Liquid |  |
|------------|------------------------------|--|
| 1000ltrs   | 10ml                         |  |
| 1500ltrs   | 15ml                         |  |



Use for soft and gentle, chlorine-free spa water

#### **Water Testing**

Once the O<sub>2</sub> Gentle Granules have completely dissolved, using Aquablanc (MPS) 3-Way Test strips or an active oxygen pooltester, test your spa water. Aim for an active oxygen (MPS) level of between 5 – 10mg/l (ppm).

#### pH and Total Alkalinity

The pH level of your spa water is important as it helps to ensure the spa water is comfortable for bathers and the water is neither too acidic or alkali.

Aim for a pH reading of between 7.2 - 7.6.

Total alkalinity is a measure of the waters ability to resist pH changes. It acts as a 'buffer' for the pH. Low Total Alkalinity may lead to large pH 'swings' and conversely high total alkalinity may make the pH difficult to adjust.

Aim for a total Alkalinity reading of between 80 – 150mg/l (ppm).

#### The Importance of Circulation & Filtration

It is a combination of circulating water and the cartridge filter collecting debris, along with good chemical treatment that keeps the water safe and crystal clear. **Note:** when the cartridge filter is dirty, filter efficiency and circulation is impaired, often leading to cloudy and problematic water. Rinse the cartridge filter weekly and for a more thorough clean use AquaSPArkle Immerse or Cartridge Cleaner on a monthly basis.

#### Spa Fusion - Oxidising your spa water

It is good practice to oxidise your spa water either weekly or fortnightly to aid in the removal of bather contaminants. Whilst a double dose of AquaSPArkle O<sub>2</sub> Gentle Granules can be used, the preferred option is to apply a sachet of AquaSPArkle Spa Fusion.

# **HOT TUB TIPS**

#### Foam Control

Warm spa water can quickly collect body oils, detergents (from swimming costumes) and cosmetics before the cartridge filter can remove them, leading to unsightly foam on top of the spa water. AquaSPArkle Spa FoamAway will rapidly destroy unsightly foam from the surface of the spa water. Draining and re-filling with fresh water more regularly may also help. **Tip: If possible, it is always good practice to encourage spa users to shower with their costumes on before using the hot tub.** 

#### Draining and re-filling

Over time, spa water can become 'stale' as it absorbs minerals, chemicals and pollution from bathers. This can result in dull looking water and make the water more difficult to look after. To avoid this, as a guide drain and re-fill your hot tub every 4 – 6 weeks.

### **SAFETY TIPS**

#### **GENERAL**

- Do not allow water temperatures to exceed 40°C (lower for children)
- Do not leave non swimmers / children unattended
- · Do not overload the spa
- Do not use electrical appliances near water
- Use plastic and not glass around the spa
- Do not drink alcoholic beverages before or during use of spa's
- If you are pregnant, have high blood pressure or cardiovascular conditions then consult your doctor before using spa's
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- When changing (dirty) filter cartridges, wear gloves

#### CHEMICAL HANDLING

- Read instructions thoroughly on each product/box before use
- When pre dissolving chemicals always add chemicals to water and not vice versa
- Never mix different chemicals in concentrated forms including these kit products but also with other products like bleach or weedkillers – a dangerous reaction may occur
- Always pre dissolve chemicals in a clean, plastic container in a well ventilated area
- Avoid spillages but in event of spillage clean up using clean receptacles and dispose in the spa. Flush cleaned spill areas with water
- · Never use unlabelled chemicals
- · Wash hands after handling spa chemicals

#### STORING CHEMICALS

- Store chemicals well away from children and pets
- Store in a secure, cool and dry place

# PROBLEM SOLVING CHART

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|--|--|--|--|--|
| SYMPTOM<br>Increased chemical<br>consumption/dull<br>looking water | CAUSE<br>High TDS (Total<br>Dissolved Solids)  | <b>REMEDY</b> Consider if time to drain and re-fill with fresh water   |  |  |
| pH hard to control   | Low Total<br>Alkalinity (TA)   | Test and if necessary raise the TA level   |  |  |
| Cannot achieve<br>active oxygen<br>(MPS) level                     | High bather numbers introducing excess contamination   | Shock dose with the spa<br>with a double dose of<br>O <sub>2</sub> Gentle Granules or<br>Spa Fusion                  |  |  |
| Foaming water  | Build-up of bather<br>pollution/detergents<br>from swimming<br>costumes or high pH           | Use Spa FoamAway<br>and ensure pH levels are<br>between 7.2 - 7.6  |  |  |
| Cloudy water   | Poor chemical<br>controls or<br>inadequate filtration  | Ensure active oxygen<br>(MPS) levels are being<br>achieved. Clean cartridge<br>filter                                |  |  |
| Rough/white spa<br>surfaces  | Scale formation  | Add Spa ScaleAway and<br>ensure correct pH and<br>TA levels  |  |  |
| pH results vary  | Low Total Alkalinity<br>or testing with air<br>jets 'on' can result<br>in varying pH results | Ensure TA levels are<br>between 80 - 150 mg/l.<br>Always test the spa water<br>when the air jets are<br>turned 'off' |  |  |